



Delight Learning

Training Offerings

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Course Details

1. Entrepreneurship, Leadership and Coaching

1.1 I don't have enough time!

Audience	Entrepreneurs, Business Managers, Business Unit Head, General Manager, Top & Senior Management	Duration	1 day
Overview	One day course focused on helping entrepreneurs break the myth of time management and multi-tasking. Provides practical solutions to getting things done by teaching them to plan effectively under the slogan – Do It Right – Do it Once.		

1.2 Business Success Series

Audience	Entrepreneurs, VP, Business Managers, Business Unit Head, General Manager, Director and Top Management	Duration	6 days (Over 3 months)
Overview	This tags onto the Little Idea – Big Company course. It is a 6 day course which occurs over a span of 3 months. It takes an entrepreneur through a series of classes with homework that must be done in between classes. There is also coaching that is provided. The premise of the course is to walk an entrepreneur through planning and execution of a business plan. This course is effective for new businesses as well as established businesses.		

1.3 Effective Coaching (Coach the Coach) Program

Audience	Agile Coaches, Managers	Duration	3 days
Overview	<p>This training program is for improving the value and quality of agile coaches through development of coaching knowledge, skills and abilities. This is very unique training program and being offered in India by Our Trainer covering</p> <ul style="list-style-type: none"> • The basics of Agile coaching • Effective Coaching techniques • How to reflect the business value of coaching • Techniques for OCM and Team building • Facilitation and Leadership • Coaching Rendezvous (Peer coaching) 		

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1.4 FISH Philosophy

Audience	Executives, Managers, Middle Management	Duration	1 day
Overview	Understand what FISH Philosophy is? How to use this practice, process, tools and language to generate the skills necessary to design a workplace full of inspiration, creativity and innovation. How to bring in Trust, Commitment, Culture, Accountability and innovation. This course encourages re-awakening the self-trusting, creative spirit within each of us.		

1.5 Agile Leadership: Balancing the Three Legged Stool

Audience	Executives, Managers, Middle Management	Duration	2 days
Overview	Executives are often challenged by how to introduce change into their organizations. This two day course helps executives understand change management through the concept of the Three Legged Stool: People, strategy, execution. The course covers how to get buy in from their senior leaders regarding organizational changes which will encourage full participation from their employees.		

1.6 Little Idea Big Company

Audience	Entrepreneurs, Business Managers, Business Unit Head, General Manager, VP, Director and Top Management	Duration	2 days
Overview	Two day course focused on helping entrepreneurs catapult their business idea into a successful company.		

1.7 Communication Strategies for Improving Team Performance

Audience	Managers, Business Managers, Business Unit Head, General Manager, Senior Managers	Duration	2 days
Overview	This course is focused on teaching communication strategies that improve team performance. Concepts include: strength focused coaching, effectively use performance reviews, how often and how much (when do you cross the line from managing to micro-managing), and managing vs. inspiring (how to get your team to buy into a bigger vision).		

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2. Project /Program Management

2.1 Certified Scrum Master (CSM) Workshop

Audience	Everyone who is interested in working with a Scrum team and know about scrum.	Duration	2 days
Overview	You've got an idea of what Scrum is and have read a few articles or books on the topic, but you really don't know how to go about putting that theory into action. That's where the Certified Scrum Master course comes in and will teach you what you need to know to fill the role of Scrum Master (or Scrum team member). This course focuses on the basics of the Scrum framework, including team roles, activities, and artifacts, so that you can be an effective member of a Scrum team. It also talks about on Product Backlog, Burndown Chart. How to introduce Scrum without the need to drastically change your organization? How to scale a Scrum project from one team to multiple teams in a distributed (off-shore) environment? This course prepares effectively for CSM Certification from Scrum alliance.		

2.2 Advanced Scrum Master (ASM) Course

Audience	Scrum Master's (with 4 sprints Experience)	Duration	3 days
Overview	This training cum workshop is for existing scrum masters who want to become better scrum masters and move in career ahead. This workshop covers 3 modules: <ul style="list-style-type: none"> <input type="checkbox"/> Scrum Master's Role Perception. <input type="checkbox"/> Team Work and <input type="checkbox"/> Influencing with authority. 		

2.3 My team is driving me Crazy

Audience	Business Managers, Business Unit Head, General Manager, VP, Director and Top Management	Duration	2 days
Overview	Two day course focused on changing the mindset of managers. Primary concern – move from the mindset that they need to MANAGE to the mindset of a leader. Teaches concepts like: strength focused coaching, carrots vs. cricket bats, collaboration vs. silo mentality and how to create a healthy environment within an unhealthy culture.		

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2.4 PMP (Project Management Professional) Workshop

Audience	Project managers, Asst Project managers, Project coordinators Project leaders, Senior project managers, Team leaders, Product / Program managers, Project sponsors, Project team members	Duration	4-5 days (35 hours)
Overview	<p>This PMP Certification program focused on knowing best practices in Project Management and prepares for global certifications in Project Management.</p> <ul style="list-style-type: none"> • Introduction to PMI and PMP Certification • Project Framework, Environment, Project Lifecycle phase • Process Groups and Knowledge Areas, • Project Integration Management • Project Scope Management • Project Time Management • Project Cost Management • Project Quality Management • Project Human Resource Management • Project Communication Management • Project Risk Management • Project Procurement Management • Project Stakeholder Management 		

2.5 Agile Certified Professional (PMI-ACP)

Audience	Executives, Managers, Scrum Masters, having knowledge on project management and experience on Agile/Scrum.	Duration	3 days (21 hours)
Overview	<p>Agile Framework, Agile principles and values, Introduction of Scrum – Scrum roles, Scrum artifacts Scrum Ceremonies, User Stories, Agile Estimation , Value Based Prioritization, Agile Planning, Agile Monitoring , Retrospective, Lean, Kanban, Extreme Programming, Risk Management, Governance, Team Building, Soft skills, Communication skills, Conflict Management.</p>		

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2.6 SAFe Agilist (SA) Workshop

Audience	Executives, Managers, Managers, Consultants, Lean-Agile Leaders, Agile change agents, Internal change agents External consultants and managers.	Duration	2 days
Overview	This SAFe Agilist certification program is for executives, managers and Agile change agents responsible for leading a Lean Agile change initiative in a large software enterprise. It validates their knowledge in applying the Scaled Agile Framework, lean thinking, and product development flow principles in an enterprise context so they can lead the adoption of the Scaled Agile Framework.		

2.7 SAFe Program Consultant (SPC) Workshop

Audience	Executives, Managers, Managers, Consultants, Lean-Agile Leaders, Agile change agents, Internal change agents	Duration	4 days
Overview	The SAFe Program Consultant Certification course is for internal agile change agents and external consultants. It provides the tools to implement agile programs and validates their knowledge in agile programs, program portfolio management, agile architecture, and leadership so that they can launch Agile Release Trains as part of an enterprise Lean or Agile change initiative.		

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3. Product Management / Business Analysis

3.1 Certified Business Analysis Professional (CBAP)

Audience	Business Analysts, Software Analysts, Functional Analysts, Market Analyst, Project Managers, Software Architects Senior Programmers, Transition Analysts, Transition Managers, Transition Leads	Duration	3 days (21 hours)
Overview	Business analysis is a critical process that drives the project life cycle. The business analyst, acting as an intermediary between the business and technical communities, analyzes competing business needs and develops plans to implement the projects that support stakeholder objectives. In this course, you gain foundational knowledge of the role and function of the business analyst. You also learn to apply a clearly defined business analysis framework. Identify the critical principles, activities, tasks, techniques, and tips described in the BABOK® Guide ver. 2.0. Cite the core knowledge areas, their activities, tasks, deliverables, and their relationships. Main topics include Introduction to CBAP® Certification, 7 Key Knowledge Areas, Business Analysis Planning And Monitoring, Requirements Elicitation, Requirements Management and Communication, Enterprise Analysis, Requirements Analysis, Solution Assessment and Validation, Underlying Competencies.		

3.2 Agile Business Analyst (ABA)

Audience	Business Analysts, Product Owner, Project Managers, Development Team and anyone involved in activities associated with business analysis.	Duration	2 days
Overview	<p>The Agile Business Analyst workshop seeks to elaborate upon the various areas that pertain to effective business analysis in an Agile framework:</p> <ul style="list-style-type: none"> • A Business Analyst's role in an Agile software development team • Integration of requirements management in the Agile process • The use of progressive elaboration and backlog grooming to iteratively and incrementally define requirements. • Guidelines to keep in mind for an effective Agile 		

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	<p>Business Analysis process.</p> <ul style="list-style-type: none"> • Tools, techniques and best practices that aid an Agile Business Analyst. • Designed in the form of a highly interactive, hands-on workshop, this training blends together a unique combination of theoretical concepts and practical application, to bring a holistic learning experience to aspiring Agile Business Analysts, and those seeking to enhance their skills in the domain.
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3.3 Certified Scrum Product Owner (CSPO) Workshop

Audience	Business Analysts, Product managers	Duration	2 days
Overview	<p>CSPO Workshop provides everything you need to be an effective customer to a Scrum team and to maximize ROI. Of the three Scrum roles, Team member, Scrum Master and Product Owner, the role of the Product Owner is the most difficult one. You have a crucial role in enabling the team through focus and feature flow, you have to balance all stakeholder needs and ensure a maximum return on investment (ROI). On completion of the training, you will be registered as Certified Product Owner (CPOs), which includes a one-year membership of the Scrum Alliance.</p>		

3.4 Agile Product Management

Audience	Product Managers, Analysts	Duration	2 days
Overview	<p>This training for product managers and analysts to learn backlog management, Release Management, User stories, Release estimation, Roles and responsibilities of a PO with respect to customer, scrum master and team.</p>		

4. Software Engineering

4.1 Agile Engineering Practices and XP

Audience	Team Members, SMs, Agile Coaches, Product owners	Duration	1 day
Overview	<p>This course is an advanced course for team members, Scrum Master and Managers who have the basic working knowledge of Agile practices. This is an activity based workshop which covers XP and other agile engineering practices.</p>		

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4.2 Certified Scrum Developer (CSD) Workshop

Audience	Scrum team members, Architects, designers, developers, User Experience Engineers, Development and Product managers, Software engineers, testers, Programmers, QA engineers, Business and Technical analysts, Technical Writers, Systems/IT Engineers.	Duration	5 days
Overview	The Certified Scrum Developer® (CSD) coursework is a combination of a 3 day CSD technical skills course and two days of the study of Scrum through either a two-day Certified Scrum Master® course OR attending a one-day technical Scrum elective course and a one-day introduction to Scrum course. This workshop focuses on Architecture and Design in Agile Environment, Design practices, Collaboration, Pair programming, Test Driven Development, Continuous Integration, Refactoring, Automated Testing.		

4.3 Continuous Integration /Continuous Delivery (CI/CD)

Audience	Developers and system administrators	Duration	2 days
Overview	<p>This course provides details on Introduction into Continuous Integration, Setting up Continuous Integration with Jenkins, Integrating Jenkins with Fitness for automated testing, Integrating Jenkins with Sonar for static code analysis, Integrating Jenkins with Jmeter for performance testing. Continuous Delivery will enable you to release applications at very high pace.</p> <ul style="list-style-type: none"> • Reducing operational costs; • Improving overall quality; • Shortening the time to market; • Strengthening the bond with your customer; • And build a competitive advantage. <p>Continuous delivery takes the risk out of your IT investments. Key benefits of Continuous Delivery: time to market, quality and cost. Common wastes removal in the software delivery processes.</p>		

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5. Software Testing

5.1 Basics of Agile Testing

Audience	Team Members	Duration	1 day
Overview	This course covers various types of testing for an agile team, how to create Agile Test Plans and also advanced concepts of continuous integration and automation.		

5.2 Certified Professional – Basic Agile Testing (CP-BAT)

Audience	All Scrum Team Members	Duration	2.5 days
Overview	CP-BAT stands for "Certified Professional – Basic Agile Testing" certification prepared and honored by "Agile Testing Alliance" & "University Teknologi Malaysia (UTM)". CP-BAT is the first step in agile testing roadmap. Knowledge, experience & certification is consciously designed to focus on "agile testing" for all roles in Agile. Agile Fundamentals, Process Categories, Learn differences between Defined and empirical process. Agile history, manifesto & principles. What is Agile Testing? Discussion on how to solve the issues presented by Agile models using scrum framework practically. Testing Fundamentals, Testing process, Test types and levels, Practical Test Design Techniques, Practical Dynamic Test Design Technique, Exercise on practical usage of EP and BV technique, Basic Agile Testing, Test planning, Test Reporting, Test First, test automation and its relevance in an agile project. Learn various strategies of test automation in agile. Introduction to test-driven development (TDD), acceptance test driven development (ATDD) and behavior driven development (BDD). Understand differences between them and learn to identify each technique in play.		

5.3 Certified Professional – Master Agile Testing (CP-MAT)

Audience	CP-BAT certified, CSM, ACP or having at least 2 years of proven relevant experience in Agile.	Duration	2.5 days
Overview	CP-MAT stands for "Certified Professional – Master Agile Testing" certification prepared and honored by "Agile Testing Alliance" & "Universiti Teknologi Malaysia". CP-BAT is the prerequisite for this next level of certification. The course is applicable for all roles and not just "testers". Knowledge, experience & certification is consciously designed to focus on "agile testing" and not on "agile testers".		

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	<p>CP-MAT gets help you get into the testing mindset in an agile project. It helps you utilize your testing experience in learning hands on Agile testing. It instills the "Quality is everyone's responsibility" concept in the minds of the participants. It is useful for even to an experienced tester to apply the "regular" testing techniques to an Agile project. The concepts of Agile process with context to testing are covered during the course along with the associated best practices for Testing in an Agile Project. The course takes a hands-on approach while covering Release Planning, User Stories Review, Estimation, Sprint Planning, Agile Test Strategy, Testing debt, Testing DoD, Test Reporting and Metrics. This also introduces the participants to the concepts of TDD, ATDD, BDD and Continuous Integration (which are covered in detailed in the next level course CP-AAT).</p>
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5.4 Certified Professional – Automation Agile Testing (CP-AAT)

Audience	Testers, Developers, Dev leads, Test Leads, Dev Managers, PM's, Test Managers, QA Leads, QA Managers, Test Programs managers, BA's, Test Automation engineers, Agile Practioners, Scrum Masters, Agile Team Members, Testing CoE Leads and Heads, Testing and agile evangelists,	Duration	2.5 days
Overview	<p>CP-AAT stands for “Certified Professional – Automation Agile Testing” certification prepared and honored by “Agile Testing Alliance” & “University Teknologi Malaysia (UTM)”.</p> <p>The course is applicable for all roles and not just “testers”. Knowledge, experience & certification is consciously designed to focus on “agile testing” and not on “agile testers”. CP-AAT prepares you for utilizing automation effectively in an agile project. It helps you realize the tester’s role in planning and strategizing for Test Automation in an agile project. It gives you insight into the cost-benefit analysis, the opportunities and risks and the Agile team approaches to let the test-first strategy drive the quality goals of the projects. The course covers ATDD and TDD in an hands-on fashion using pairing techniques of XP. It also covers the real-life challenges that a tester would face while applying the strategies. The course introduces you to the automation tools such as JUnit, FitNesse and Selenium.</p>		

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6. Service Management

6.1 ITIL (Foundation)

Audience	Project managers, Managers, IT project coordinators, network operators, business process analysts, IT architects, consultants, systems integrators, help desk managers and staff, planners, managed service providers, outsourcers, application developers, All IT/Service professionals.	Duration	2 days
Overview	The purpose of the ITIL® Foundation certificate in IT Service Management is to obtain knowledge of the ITIL terminology, structure and basic concepts and to comprehend the core principles of ITIL practices for Service Management. To provide a basic understanding of the ITIL framework. To understand how ITIL can be used to enhance the quality of IT service management within an organization. To enable comprehension and / or awareness of key areas of the 5 ITIL core books: Service Strategy, Service Design, Service Transition, Service Operation and Continual Service Improvement		

6.2 Kanban Basics

Audience	All	Duration	1 day
Overview	Kanban is not only to use visual cards. It's much more than that. We teach how to use kanban with any existing methodology and how to apply continuous improvement in your organization.		

6.3 Certified Kanban Methodologist-Online Workshop

Audience	All	Duration	2 days
Overview	Kanban is an amazing method to effectively bring continuous improvement to your organization. This training fulfills the training requirements for the Kanban Certified Methodologist. It also helps to understand the benefits of the cohesion between process and human aspects to better the organization through the application of systems thinking and also know the benefits of continuous flow, adaptability, and focus on quality. It focuses on properties and structure of a Kanban system.		

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6.4 Battlefield Agility

Audience	Agile Team Members, Scrum Masters, product owners, executives, leaders	Duration	1 day
Overview	What is Battlefield Agility®? How it uses Agile manifesto and principles? How it is adding to MVP and ROI? How Battlefield Agility enumerates the mechanisms of planning, better field view, ease of multitasking, reduce task switching?		

6.5 Agile Service Management (ASeM)

Audience	Agile Team Members, Scrum Masters, product owners, executives, leaders	Duration	2 days
Overview	This training will help participants align their Service Management vertical with Agile Principles and merge the best practices of the two to create the synergy between them. The ASeM workshop is a premium 2-day offering where we bring in a hands-on workshop with real life examples. Learn how to use Agile practices for Incident Management and Continuous Improvement for Service Delivery. Practical implementations for any ticket based, SLA based or incident based projects.		